HOW TO REQUEST WARRANTY SERVICE

- To request warranty service for your Global equipment please dial 1-888-650-9799 and select extension 3. You will speak with Candace Driver or email her at cdriver@globalref.com
- It is necessary for warranty intake to furnish the serial number of the equipment you are calling about
- If you are calling after hours or weekends, please call 1-864-884-7927
- Your request will be processed after verification your equipment is covered under warranty. You will be forwarded to a member of the Global engineering/technical department.
- The warranty/engineering department will analyze the issue and will determine if the issue can be resolved over the phone or required dispatch to your location for a service company.
- After repair is completed, and you still have additional questions, please call 1-888-650-9799 and select extension 3.
- Note, if the service technician arrives at your location and determines the issue is not related to warranty coverage , the customer is responsible for all cost related to the service.

GLOBAL REFRIGERATION INC.

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